

TenTel Calls Pricelist

Date: 01/07/2015

TYPE OF CALL	Call Costs (inc VAT) Charges per minute (pence)
UK Local and National (01, 02 and 03)	10
Calls to 084, 087, 09 and 118 Numbers	10p per minute Access Charge plus Service Charge (see section below)
No Fee Calls	Free
c-Calls to Message Services and Personal Numbering Services	50
d-Calls to Personal Numbering Services	50
e-Calls to Personal Numbering Services	50
f-Calls to Personal Numbering Services and Mobile telephones	80
fm1-Calls to Mobile telephones (O2)	15
fm2-Calls to Mobile telephones	50
fm3-Calls to Mobile telephones (EE)	15
fm4-Calls to Mobile telephones (Orange)	15
fm5-Calls to Mobile telephones (Vodafone)	15
fm6-Calls to Mobile telephones (Three)	15
fm7-Calls to Mobile telephones	50
fm8-Calls to Mobile telephones	50
fm9-Calls to Mobile telephones	50
fm10-Calls to Mobile telephones	50
fm11-Calls to Mobile telephones	50
fm12-Calls to Mobile telephones	50
fm13-Calls to Mobile telephones	50
fm14-Calls to Mobile telephones	50
fm15-Calls to Mobile telephones	50
fm16-Calls to Mobile telephones	50
fm17-Calls to Mobile telephones	50
fw1 - Calls to WiFi Services	50
fw2 - Calls to WiFi Services	50
fw3 - Calls to WiFi Services	50
fw4 - Calls to WiFi Services	50
fw5 - Calls to WiFi Services	50
fw6- Calls to WiFi Services	50
fw7- Calls to WiFi Services (HSD)	50
fw7- Calls to WiFi Services (standard)	50

fw8- Calls to WiFi Services (standard)	50
fw8- Calls to WiFi Services (HSD)	50
fw9- Calls to WiFi Services	50
fw10- Calls to WiFi Services	50
fw11- Calls to WiFi Services	50
fw12- Calls to WiFi Services	50
j-Calls to certain Personal Numbering Services (PNS) Telephones	96
k-Calls to certain Personal Numbering Services (PNS) telephones	96
m-Calls to certain Personal Numbering Services (PNS) telephones	96
n-Calls to Information Services	60
pn1-Calls to certain Personal Numbering Services (PNS) telephones	96
pn2-Calls to certain Personal Numbering Services (PNS) telephones	144
pn3-Calls to certain Personal Numbering Services (PNS) telephones	144
pn4-Calls to certain Personal Numbering Services (PNS) telephones	96
pn5-Calls to certain Personal Numbering Services (PNS) telephones	60
pn6-Calls to certain Personal Numbering Services (PNS) telephones	96
pn8-Calls to certain Personal Numbering Services (PNS) telephones	96
pn9-Calls to certain Personal Numbering Services (PNS) telephones	96
pn10-Calls to certain Personal Numbering Services (PNS) telephones	96
pn11-Calls to certain Personal Numbering Services (PNS) telephones	96
pn12-Calls to certain Personal Numbering Services (PNS) telephones	96
pn13-Calls to certain Personal Numbering Services (PNS) telephones	96
pn14-Calls to certain Personal Numbering Services (PNS) telephones	96
pn15-Calls to certain Personal Numbering Services (PNS) telephones	60
pn16-Calls to certain Personal Numbering Services (PNS) telephones	60
pn17-Calls to certain Personal Numbering Services (PNS) telephones	60
pn18-Calls to certain Personal Numbering Services (PNS) telephones	60

pn19-Calls to certain Personal Numbering Services (PNS) telephones	60
pn20-Calls to certain Personal Numbering Services (PNS) telephones	96
pn21-Calls to certain Personal Numbering Services (PNS) telephones	96
pn22-Calls to certain Personal Numbering Services (PNS) telephones	60
r-Calls to Pagers and Voice Messaging Services	60
Text Direct (Text Relay)	240
INMARSAT B-Sat (incl. BGAN)	600
INMARSAT - B HSD Duplex (0087x3914)	1500
IMMARSAT M-Sat	600
M4 High Speed Data (0087x60)	1200
Mobiq (0087x76)	600
Skyphone (0087x5)	1000
Emsat (0088213)	600
Thuraya_Iridium (0088167/0088216)	600
Iridium (code 00 8816/7)	600
Navitas Telecom Marine Satellite System	192

TYPE OF CALL	Call Costs (inc VAT) Fixed fee charge (pence)
Speaking Clock	50
Timeline	96
ff3-Calls to Paging Services	96
ff8-Calls to Paging Services	60
ff9-Calls to Paging Services	96
ff10-Calls to Paging Services	96
ff31-Calls to 101 "Non Emergency Services"	60

TYPE OF CALL	Call Costs (inc VAT)	
	Connection Fee (pence)	Charges per minute (pence)
Pn7 - Calls to Personal Numbering Services	96	30

Call Rates to Service Numbers

Service numbers include calls to 084, 087, 09 and 118 numbers.

All calls to freephone numbers (those which begin 0800, 0808 or 116) are free. For all other service numbers, the cost of the call will be broken down into two parts:

An **access charge** - this part is what TenTel charges you for these calls and applies to all service numbers:

CHARGE-BAND	Pence Per Minute
Access Charge	10

A **service charge** - this is the rest of the call charge. The organisation you are calling decides how much this charge will be and will tell you this.

There are four different categories of calls to service numbers:

1. Service calls charged by time duration:

CHARGE-BAND	Pence per call	Pence per minute
Service Charge 1	0.00	0.00
Service Charge 2	0.00	1.00
Service Charge 3	0.00	2.00
Service Charge 4	0.00	3.00
Service Charge 5	0.00	4.00
Service Charge 6	0.00	5.00
Service Charge 7	0.00	6.00
Service Charge 8	0.00	7.00
Service Charge 9	0.00	8.00
Service Charge 10	0.00	9.00
Service Charge 11	0.00	10.00
Service Charge 12	0.00	11.00
Service Charge 13	0.00	12.00
Service Charge 14	0.00	13.00
Service Charge 15	0.00	15.00
Service Charge 16	0.00	20.00
Service Charge 17	0.00	25.00

Service Charge 18	0.00	30.00
Service Charge 19	0.00	35.00
Service Charge 20	0.00	36.00
Service Charge 21	0.00	40.00
Service Charge 22	0.00	45.00
Service Charge 23	0.00	46.00
Service Charge 24	0.00	50.00
Service Charge 25	0.00	55.00
Service Charge 26	0.00	60.00
Service Charge 27	0.00	65.00
Service Charge 28	0.00	70.00
Service Charge 29	0.00	75.00
Service Charge 30	0.00	80.00
Service Charge 31	0.00	90.00
Service Charge 32	0.00	95.00
Service Charge 33	0.00	99.00
Service Charge 34	0.00	100.00
Service Charge 35	0.00	110.00
Service Charge 36	0.00	120.00
Service Charge 37	0.00	145.00
Service Charge 38	0.00	150.00
Service Charge 39	0.00	155.00
Service Charge 40	0.00	180.00
Service Charge 41	0.00	200.00
Service Charge 42	0.00	220.00
Service Charge 43	0.00	250.00
Service Charge 44	0.00	300.00
Service Charge 45	0.00	360.00

2. Service call charged at fixed fee:

CHARGE-BAND	Pence per call	Pence per minute
Service Charge 46	5.00	0.00
Service Charge 47	10.00	0.00
Service Charge 48	15.00	0.00
Service Charge 49	25.00	0.00
Service Charge 50	30.00	0.00
Service Charge 51	35.00	0.00
Service Charge 52	40.00	0.00
Service Charge 53	48.00	0.00
Service Charge 54	50.00	0.00
Service Charge 55	70.00	0.00
Service Charge 56	75.00	0.00

Service Charge 57	100.00	0.00
Service Charge 58	145.00	0.00
Service Charge 59	150.00	0.00
Service Charge 60	200.00	0.00
Service Charge 61	250.00	0.00
Service Charge 62	300.00	0.00
Service Charge 63	400.00	0.00
Service Charge 64	500.00	0.00
Service Charge 65	600.00	0.00

3. Service calls charged at a fixed fee and timed duration (where the fixed fee and the duration charge apply from the start of the call)

CHARGE-BAND	Pence per call	Pence per minute
Service Charge 66	77.00	155.00
Service Charge 67	80.00	25.00
Service Charge 68	399.00	139.00
Service Charge 69	499.00	135.00

4. Service calls charged at fixed fee and timed duration (where the fixed fee is the charge for the first 60 seconds or part thereof and the duration charge applies following the first 60 seconds)

CHARGE-BAND	Pence per call	Pence per minute
Service Charge 70	550.00	275.00
Service Charge 71	574.00	299.00
Service Charge 72	698.00	349.00
Service Charge 73	0.00	250.00
Service Charge 74	5.00	5.00
Service Charge 75	10.00	10.00
Service Charge 76	40.00	40.00
Service Charge 77	70.00	70.00
Service Charge 78	150.00	150.00
Service Charge 79	200.00	200.00
Service Charge 80	445.00	257.00