## TenTel Calls Pricelist

 Date: 01/07/2015| TYPE OF CALL | Call Costs (inc VAT) Charges per minute (pence) |
| :---: | :---: |
| UK Local and National ( $01, \mathrm{O} 2$ and O3) | 10 |
| Calls to 084, 087, 09 and 118 Numbers | 10p per minute Access Charge plus Service Charge (see section below) |
| No Fee Calls | Free |
| c-Calls to Message Services and Personal Numbering Services | 50 |
| d-Calls to Personal Numbering Services | 50 |
| e-Calls to Personal Numbering Services | 50 |
| f-Calls to Personal Numbering Services and Mobile telephones | 80 |
| fm1-Calls to Mobile telephones (O2) | 15 |
| fm2-Calls to Mobile telephones | 50 |
| fm3-Calls to Mobile telephones (EE) | 15 |
| fm4-Calls to Mobile telephones (Orange) | 15 |
| fm5-Calls to Mobile telephones (Vodafone) | 15 |
| fm6-Calls to Mobile telephones (Three) | 15 |
| fm7-Calls to Mobile telephones | 50 |
| fm8-Calls to Mobile telephones | 50 |
| fm9-Calls to Mobile telephones | 50 |
| fm10-Calls to Mobile telephones | 50 |
| fm11-Calls to Mobile telephones | 50 |
| fm12-Calls to Mobile telephones | 50 |
| fm13-Calls to Mobile telephones | 50 |
| fm14-Calls to Mobile telephones | 50 |
| fm15-Calls to Mobile telephones | 50 |
| fm16-Calls to Mobile telephones | 50 |
| fm17-Calls to Mobile telephones | 50 |
| fw1 - Calls to WiFi Services | 50 |
| fw2 - Calls to WiFi Services | 50 |
| fw3 - Calls to WiFi Services | 50 |
| fw4 - Calls to WiFi Services | 50 |
| fw5 - Calls to WiFi Services | 50 |
| fw6-Calls to WiFi Services | 50 |
| fw7-Calls to WiFi Services (HSD) | 50 |
| fw7-Calls to WiFi Services (standard) | 50 |

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| fw8- Calls to WiFi Services (standard) | 50 |
| :---: | :---: |
| fw8- Calls to WiFi Services (HSD) | 50 |
| fw9-Calls to WiFi Services | 50 |
| fw10-Calls to WiFi Services | 50 |
| fwl1- Calls to WiFi Services | 50 |
| fw12-Calls to WiFi Services | 50 |
| j-Calls to certain Personal Numbering Services (PNS) Telephones | 96 |
| k-Calls to certain Personal Numbering Services (PNS) telephones | 96 |
| m-Calls to certain Personal Numbering Services (PNS) telephones | 96 |
| n-Calls to Information Services | 60 |
| pn1-Calls to certain Personal Numbering Services (PNS) telephones | 96 |
| pn2-Calls to certain Personal Numbering Services (PNS) telephones | 144 |
| pn3-Calls to certain Personal Numbering Services (PNS) telephones | 144 |
| pn4-Calls to certain Personal Numbering Services (PNS) telephones | 96 |
| pn5-Calls to certain Personal Numbering Services (PNS) telephones | 60 |
| pn6-Calls to certain Personal Numbering Services (PNS) telephones | 96 |
| pn8-Calls to certain Personal Numbering Services (PNS) telephones | 96 |
| pn9-Calls to certain Personal Numbering Services (PNS) telephones | 96 |
| pn10-Calls to certain Personal Numbering Services (PNS) telephones | 96 |
| pn11-Calls to certain Personal Numbering Services (PNS) telephones | 96 |
| pn12-Calls to certain Personal Numbering Services (PNS) telephones | 96 |
| pn13-Calls to certain Personal Numbering Services (PNS) telephones | 96 |
| pn14-Calls to certain Personal Numbering Services (PNS) telephones | 96 |
| pn15-Calls to certain Personal Numbering Services (PNS) telephones | 60 |
| pn16-Calls to certain Personal Numbering Services (PNS) telephones | 60 |
| pn17-Calls to certain Personal Numbering Services (PNS) telephones | 60 |
| pn18-Calls to certain Personal Numbering Services (PNS) telephones | 60 |

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| pn19-Calls to certain Personal Numbering <br> Services (PNS) telephones | 60 |
| :--- | :---: |
| pn2O-Calls to certain Personal Numbering <br> Services (PNS) telephones | 96 |
| pn21-Calls to certain Personal Numbering <br> Services (PNS) telephones | 96 |
| pn22-Calls to certain Personal Numbering <br> Services (PNS) telephones | 60 |
| r-Calls to Pagers and Voice Messaging <br> Services | 60 |
| Text Direct (Text Relay) | 240 |
| INMARSAT B-Sat (incl. BGAN) | 600 |
| INMARSAT - B HSD Duplex (0087×3914) | 1500 |
| IMMARSAT M-Sat | 600 |
| M4 High Speed Data (O087×60) | 1200 |
| Mobiq (OO87×76) | 600 |
| Skyphone (0087×5) | 1000 |
| Emsat (OO88213) | 600 |
| Thuraya_Iridium (0088167/0088216) | 600 |
| Iridium (code 00 8816/7) | 600 |
| Navitas Telecom Marine Satelite System | 192 |


| TYPE OF CALL | Call Costs (inc VAT) <br> Fixed fee charge (pence) |
| :--- | :---: |
| Speaking Clock | 50 |
| Timeline | 96 |
| ff3-Calls to Paging Services | 96 |
| ff8-Calls to Paging Services | 60 |
| ff9-Calls to Paging Services | 96 |
| ff10-Calls to Paging Services | 96 |
| ff31-Calls to 101 "Non Emergency Services" | 60 |


| TYPE OF CALL | Call Costs (inc VAT) |  |
| :---: | :---: | :---: |
|  | Connection Fee <br> (pence) | Charges per <br> minute (pence) |
| Pn7 - Calls to Personal Numbering Services | 96 | 30 |

## Call Rates to Service Numbers

Service numbers include calls to 084, 087, 09 and 118 numbers.
All calls to freephone numbers (those which begin 0800, 0808 or 116) are free. For all other service numbers, the cost of the call will be broken down into two parts:

An access charge - this part is what TenTel charges you for these calls and applies to all service numbers:

| CHARGE-BAND | Pence Per Minute |
| :--- | :---: |
| Access Charge | 10 |

A service charge - this is the rest of the call charge. The organisation you are calling decides how much this charge will be and will tell you this.

There are four different categories of calls to service numbers:

## 1. Service calls charged by time duration:

| CHARGE-BAND | Pence per call | Pence per minute |
| :---: | :---: | :---: |
| Service Charge 1 | 0.00 | 0.00 |
| Service Charge 2 | 0.00 | 1.00 |
| Service Charge 3 | 0.00 | 2.00 |
| Service Charge 4 | 0.00 | 3.00 |
| Service Charge 5 | 0.00 | 4.00 |
| Service Charge 6 | 0.00 | 5.00 |
| Service Charge 7 | 0.00 | 6.00 |
| Service Charge 8 | 0.00 | 7.00 |
| Service Charge 9 | 0.00 | 8.00 |
| Service Charge 10 | 0.00 | 9.00 |
| Service Charge 11 | 0.00 | 10.00 |
| Service Charge 12 | 0.00 | 11.00 |
| Service Charge 13 | 0.00 | 12.00 |
| Service Charge 14 | 0.00 | 13.00 |
| Service Charge 15 | 0.00 | 15.00 |
| Service Charge 16 | 0.00 | 20.00 |

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| Service Charge 17 | 0.00 | 25.00 |
| :---: | :---: | :---: |
| Service Charge 18 | 0.00 | 30.00 |
| Service Charge 19 | 0.00 | 35.00 |
| Servive Charge 20 | 0.00 | 36.00 |
| Service Charge 21 | 0.00 | 40.00 |
| Service Charge 22 | 0.00 | 45.00 |
| Service Charge 23 | 0.00 | 46.00 |
| Service Charge 24 | 0.00 | 50.00 |
| Service Charge 25 | 0.00 | 55.00 |
| Service Charge 26 | 0.00 | 60.00 |
| Service Charge 27 | 0.00 | 65.00 |
| Service Charge 28 | 0.00 | 70.00 |
| Service Charge 29 | 0.00 | 75.00 |
| Service Charge 30 | 0.00 | 80.00 |
| Service Charge 31 | 0.00 | 90.00 |
| Service Charge 32 | 0.00 | 95.00 |
| Service Charge 33 | 0.00 | 99.00 |
| Service Charge 34 | 0.00 | 100.00 |
| Service Charge 35 | 0.00 | 110.00 |
| Service Charge 36 | 0.00 | 120.00 |
| Service Charge 37 | 0.00 | 145.00 |
| Service Charge 38 | 0.00 | 150.00 |
| Service Charge 39 | 0.00 | 155.00 |
| Service Charge 40 | 0.00 | 180.00 |
| Service Charge 41 | 0.00 | 200.00 |
| Service Charge 42 | 0.00 | 220.00 |
| Service Charge 43 | 0.00 | 250.00 |
| Service Charge 44 | 0.00 | 300.00 |
| Service Charge 45 | 0.00 | 360.00 |

## 2. Service call charged at fixed fee:

| CHARGE-BAND | Pence per call | Pence per minute |
| :---: | :---: | :---: |
| Service Charge 46 | 5.00 | 0.00 |
| Service Charge 47 | 10.00 | 0.00 |
| Service Charge 48 | 15.00 | 0.00 |
| Service Charge 49 | 25.00 | 0.00 |
| Service Charge 50 | 30.00 | 0.00 |
| Service Charge 51 | 35.00 | 0.00 |
| Service Charge 52 | 40.00 | 0.00 |
| Service Charge 53 | 48.00 | 0.00 |
| Service Charge 54 | 50.00 | 0.00 |
| Service Charge 55 | 70.00 | 0.00 |

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| Service Charge 56 | 75.00 | 0.00 |
| :---: | :---: | :---: |
| Service Charge 57 | 100.00 | 0.00 |
| Service Charge 58 | 145.00 | 0.00 |
| Service Charge 59 | 150.00 | 0.00 |
| Service Charge 60 | 200.00 | 0.00 |
| Service Charge 61 | 250.00 | 0.00 |
| Service Charge 62 | 300.00 | 0.00 |
| Service Charge 63 | 400.00 | 0.00 |
| Service Charge 64 | 500.00 | 0.00 |
| Service Charge 65 | 600.00 | 0.00 |

3. Service calls charged at a fixed fee and timed duration (where the fixed fee and the duration charge apply from the start of the call)

| CHARGE-BAND | Pence per call | Pence per minute |
| :---: | :---: | :---: |
| Service Charge 66 | 77.00 | 155.00 |
| Service Charge 67 | 80.00 | 25.00 |
| Service Charge 68 | 399.00 | 139.00 |
| Service Charge 69 | 499.00 | 135.00 |

4. Service calls charged at fixed fee and timed duration (where the fixed fee is the charge for the first 60 seconds or part thereof and the duration charge applies following the first 60 seconds)

| CHARGE-BAND | Pence per call | Pence per minute |
| :---: | :---: | :---: |
| Service Charge 70 | 550.00 | 275.00 |
| Service Charge 71 | 574.00 | 299.00 |
| Service Charge72 | 698.00 | 349.00 |
| Service Charge 73 | 0.00 | 250.00 |
| Service Charge 74 | 5.00 | 5.00 |
| Service Charge 75 | 10.00 | 10.00 |
| Service Charge 76 | 40.00 | 40.00 |
| Service Charge 77 | 70.00 | 70.00 |
| Service Charge 78 | 150.00 | 150.00 |
| Service Charge 79 | 200.00 | 200.00 |
| Service Charge 80 | 445.00 | 257.00 |

